

# Southwinds Camping Park

## Terms & Conditions

A refundable deposit of **£40 for each week** and a **Non-refundable £5** Booking Fee is required for each pitch reserved, **A Total of £45** for one week or **£85 for two weeks** etc.

The balance due is payable in full for all the dates and pitches booked. No allowances will be made for late arrivals or early departures, and the balance must be paid in full no later than 21 days before the arrival date.

If we receive notification of any alterations / cancellations on or before 21 days before your arrival date, your balance will be altered accordingly, or in case of cancellations the deposit will be refunded. We regret we are unable to give refunds on deposits or balances after this period.

Late Bookings (made less than 21 days before arrival date) must be paid in full at the time of the booking.

The balance due is based on the information given to us at the time of booking. Any Extras you bring, or units not originally booked will be charged on arrival when you book in.

The reservation made refers to one unit and one vehicle per pitch. The price quoted is based on this understanding and that the number of adults does not exceed the number shown on the current tariff for each grade of pitch, any extra adults will be charged as detailed in the tariff.

Please ensure you reserve the correct size pitch for your tent, refer to the brochure or web site for approximate pitch sizes. ([www.polzeathcamping.co.uk](http://www.polzeathcamping.co.uk))

We reserve the right to move your booking onto a similar pitch if necessary, e.g. bad weather or for ground works, and therefore we cannot guarantee you any specific pitch. Also during bad weather you may be asked to move your car away from your pitch to a separate parking area . We also cannot guarantee sea views.

There is only room for parking one vehicle per pitch, with No Exceptions. We cannot guarantee your car will be parked adjacent to your pitch. At peak times or during wet weather, it may be necessary to park your car in the adjoining car park area, for which you won't be charged.

In the interests of safety and for a more pleasing environment, during the main school holiday period mid July to end August, cars from Trenant field will be asked to park in the adjoining parking area in Stepper field. Cars will be allowed to drive to the pitches to set up and unload after which time they will be required to move to the car parking area.

All extra/visitors cars must be parked in the adjoining car park area in Stepper Field, for which a ticket must be obtained and the appropriate fee paid. Please note that Southwinds is a Wheel Clamping Area.

The latest booking in time is strictly 9pm Sunday to Thursday and 10pm Friday & Saturday nights by prior arrangement (high season only)

Please Respect our policy on NOT taking Groups, We will not accept Teenagers without parents, large groups of teenagers with a single parent, single sex parties or any large group .

Children under 18 must be kept under complete supervision at all times and are not permitted to be left on site without parents.

The instant disposable barbecue's are not permitted on site as these burn the grass.

Ball games are permitted in designated areas only. In Stepper field away from the pitched areas.

Dogs must be well behaved and kept on a lead at all times. Any fouling must be cleared up immediately. Dogs must not be left on site at any time unattended.

Washing lines must not be tied to campsite fences; please use free standing clothes lines or the drying facilities provided.

The Management has the right to refuse entry at their discretion and also to ask anyone who is caught breaking site rules to leave the site. All Prices are correct at the time of going to press, but they may be subject to an increase in due course.

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